

Saturn Sails Ltd : Terms and Conditions

General:

These terms and conditions of business apply to all contracts of work, goods and services undertaken by Saturn Sails Ltd on or after the 1st June 2020. We reserve the right to change the terms and conditions at any time and any changes will take affect when posted on the site www.saturnsails.co.uk or accompanying an order. Please take a little while to read them. It is your responsibility to check the terms and conditions.

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1. Acceptance:

In confirming an order with Saturn Sails Ltd by paying a deposit or accepting an order in writing you are agreeing to the terms and conditions below.

2. Privacy:

Saturn Sails Ltd takes customers privacy seriously and a copy of our Privacy policy can be found on www.saturnsails.co.uk.

3. Liability:

We shall not be liable for any loss or damage caused by events or circumstances beyond our reasonable control (such as severe weather conditions, the actions of third parties not employed by us or any defect in a customer's or third party's property). This extends to loss or damage to vessels, gear, equipment or other property left with us for work or storage.

Vessels or property left with us, is at the customer's own risk and customers should ensure that their own personal and property insurance adequately covers such risks.

4. Authorisation:

Our employees or agents are not authorised to make any representations concerning goods supplied by us unless we have confirmed they can. In entering into a contract for the supply of goods from Saturn Sails Ltd the customer acknowledges that it does not rely on any such representations, which are not so confirmed.

5. Quotes and Estimates:

We exercise reasonable judgment when we give a quotation, estimate or indication of price. These are based on labour and materials and services provided. The accuracy of these are based on the information provided by the customer or based only on a superficial examination. If there any discrepancies in dimensions, emergent work or you wish to make a alteration to your order. We will inform you of the additional cost and adjust quotation. All quotations are valid for 30 days from the date of the quotation.

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6. Deposit:

We require 50% deposit to confirm your instruction and process your order. Only then will your order be on our scheduled for manufacture. Once materials have been bought a refund of a deposit is not possible.

7. Payment:

Payment of all invoices for goods and services shall be due on receipt unless alternative payment terms have been agreed in writing with Saturn Sails Ltd. Where onsite installation is part of the order, payment terms should be made in conjunction with our installation policy. All products remain the property of Saturn Sails Ltd until paid for in full.

8. Delivery:

Due to the supply and manufacture of materials. The delivery date shall not be the essence of the contract unless otherwise agreed in writing with Saturn Sails Ltd.

9. Delays:

Manufacturing goods are dependent on material and products out with our control. Delivery times indicated are approximate and may be subject to change or delay. We will always try to inform our customers as soon as possible in the event of any manufacturing delays.

10. Cancellation:

Cancellation of an order can only be done prior to any design work being started. Your deposit will be refunded minus an administration charge of 10% of the total order value or of the value of items canceled if part of an order is canceled. All items made are bespoke so once any work has started on an order it can no longer be cancelled and no refund of a deposit will be given.

11. Installation:

All Goods that are for supply and installation by Saturn Sails Ltd are to be paid in full before the day of installation. We will take photographs of goods installed and send to our customer if they are not present. We will not leave any goods on the vessels or in position if the invoice is not fully paid.

12. Damage:

Any damage or defects must be notified in writing and acknowledged by Saturn Sails Ltd within 7 days of receipt of the goods. Limitation of liability in respect to the goods or anything arising from or in relation to the order shall be limited (in respect of each claim or conducted claim) to the invoice value of the goods. If goods are delivered by a third part courier company any damage or defect must be notified on the day of delivery or no claim may be made.

13. Returns:

Any goods being returned due to damage, defects or in correct orders. Customers must return the goods by sending them to us at the Saturn Sails Ltd, Largs Yacht Haven, Largs KA30 8EZ at your cost. It is your responsibility to ensure that the goods are received by us.